



Extended Warranty to Keep you Relaxed

SPA STRUCTURE & SHELL SURFACE WARRANTY

10-years structural warranty: The manufacturer warrants the stainless steel structure of the spa against defects in workmanship or materials for a period of ten years from date of delivery subject to the limitations and conditions expressed in this warranty.

5-years warranty on the acrylic shell structure: The shell will maintain its structural integrity and configuration and will be free of any water loss due to a defect in the spa shell.

5-years warranty on the shell surface of the spa: The manufacturer provides a five-year warranty against blistering, cracking and delamination.

SPA PLUMBING & COMPONENT WARRANTY

3-years warranty on spa control box & display module: The manufacturer warrants the display and the spa control box against defects in the materials and workmanship or any defect for three years. This is with the exception of fuses, bulbs and gaskets which are deemed as perishable and replaceable items.

3-years warranty on spa electrical heater: The manufacturer warrants the heater against defects in materials and workmanship for a period of three years from date of delivery. This warranty is limited to the supply of replacement parts. This warranty does not cover damage to heaters caused by an incorrect water balance resulting in the heater being subjected to abrasive/acidic water.

3-years warranty on spa heat pump: The manufacturer warrants the heater against defects in materials and workmanship for a period of three years from date of delivery. This warranty is limited to the supply of replacement parts. This warranty does not cover damage to heaters caused by an incorrect water balance resulting in the heater being subjected to abrasive/acidic water.

3-years warranty on spa pumps: The manufacturer warrants the spa water pumps against defects in materials and workmanship for a period of three years from date of delivery. Sudden and consistent water loss must be reported to the seller as soon as possible. Damage to the pump motor caused by a pump leaking for an extended period without notifying the seller will not be covered under this warranty.

3-years internal plumbing warranty: The manufacturer warrants the plumbing, piping and plumbing joints against defects in materials and workmanship for a period of three years from the date of delivery.

1-year warranty on other electrical items: The manufacturer warrants the factory installed Bluetooth music module, speakers, amplifier and sub-woofer, spa ozone module, the LED light assemblies, which consists of all lights within the spa, including the main light and lighting of any water feature, to be free from defects in materials and workmanship for one year.

SPA FURNISHINGS & PLASTICS WARRANTY

2-years warranty on spa jet internals: The manufacturer warrants jet internals to be free of manufacturing defects for a period of two years from date of delivery. This warranty excludes bearings damaged by grit, sand and improper water chemistry causing corrosion of the part and is limited to the supply of replacement parts after the faulty part has been returned to the manufacturer for warranty inspection.

1-year warranty on plastic control parts: The manufacturer warrants the plastic control parts such as diverters and air controllers against defects in materials and workmanship for a period of one year from the date of delivery. This warranty excludes damage by grit, sand and improper water chemistry causing corrosion of the part and is limited to the supply of replacement parts after the faulty part has been returned to the manufacturer for warranty inspection.

1-year warranty on THERMOCLAD cabinet & spa step: The manufacturer warrants the THERMOCLAD spa cabinet and step against defects in materials and workmanship for a period of one year from the date of delivery. This warranty specifically covers the structural integrity of the cabinet, namely peeling, splitting, cracking, warping. The THERMOCLAD spa cabinet and step finish is warranted to be free from defects in materials and workmanship at the time of initial delivery. Fading and weathering of the surface will occur naturally over time and are not considered defects.

1-year spa hardcover warranty: The manufacturer warrants the SPA hardcover against defects in materials and workmanship for a period of one year from the date of delivery. This warranty applies only to the structural integrity of the cover and the vinyl. Damage caused to stitching, straps or locks due to improper use of the cover will not be covered under warranty. Disposal of any cover replaced under warranty will be the owner's responsibility.

90-days warranty on all other fixtures and furnishings: The manufacturer warrants all other parts not previously mentioned for 90 days from the date of delivery. This applies to items such as filter housing, topside display sticker. Items that can be replaced without the use of a tool such as filter cartridges, filter lid, spa pillows, cover locks etc. are not included in the warranty but are warranted to be free from defects in materials and workmanship at the time of delivery.